



# FAQ.

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## What should I do when a death occurs?

If a death occurs, please contact us as soon as possible. Our staff is available to guide you through the next steps, answer questions, and make arrangements for the care of your loved one.

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## Do I need to make an appointment to visit the funeral home?

Appointments are recommended to ensure privacy and personalized attention, but walk-ins are welcome when available. Please call ahead so we can best serve you.

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## Can funeral arrangements be made remotely?

Yes. We offer options to complete arrangements remotely by phone, email, or virtual meeting when in-person visits are not convenient.

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## What types of services do you offer?

We offer a full range of services, including traditional funerals, graveside services, memorial services, visitations, and celebrations of life. Services may be personalized to reflect the wishes of the family and the life of the loved one.

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## Can services be personalized?

Absolutely. We work closely with families to create meaningful services that honor the life, faith, culture, and values of their loved one.

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## Do you offer live streaming or service recordings?

Yes, with family consent, services may be streamed or recorded so that loved ones who cannot attend in person may participate.

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## What should I bring to the arrangement meeting?

Helpful items include vital information about the deceased (such as full legal name, date of birth, and Social Security number), military discharge papers (if applicable), and any pre-arrangement documents. Our staff will guide you through what is needed.

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## Do you offer pre-planning services?

Yes. Pre-planning allows individuals to make arrangements in advance, easing the emotional burden on loved ones and ensuring personal wishes are honored.

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## Is there parking available?

Yes. Public parking is available at the rear of our facilities for the convenience of families and guests.

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## How can condolences be shared with the family?

Condolences may be shared in person, through written messages, or via our social media platforms, depending on family preferences.

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## Who can I contact if I have additional questions?

Our staff is always available to assist you. Please call our office at 229-924-2958, and we will be honored to help in any way we can.